

2023



Annual Report

BOARD OF DIRECTORS

Beth Bockenbauer
Patricia Cole
Cathleen Farrar
Art Gomez
James Hale
Daniel Hynes
Sherry Kendrick
John McCormack
Tim McHargue
Thomas Potter
Wayne Thies

AUDIT COMMITTEE

Beth Bockenbauer
Patricia Cole
Art Gomez
James Hale
Dan Johnson
Josh Raley
Wayne Thies

Arrowhead
credit union



Message from the Chairman

Exceptional service and giving back to the communities we serve to make lives better is Arrowhead's commitment. Our dedicated team brought many successes for an accomplished 2023.

In 2023, we invested in technology that allows us to provide better service to our members where, when, and how they'd like. Our new digital banking platform gives members improved system reliability, security, ease of use, and plenty of new features like free financial wellness tools and external account linking for a full view of their finances. Even more, the technology is evolutionary; allowing us to serve member's future banking needs.

During the year we welcomed more than 31,000 members to the Credit Union and reached nearly \$2.5 billion in assets which are impressive indicators of the Credit Union's financial strength and solid path forward.

ArrowHeart Foundation continues to give back. During the year the team volunteered more than 1,750 hours across 133 community opportunities. Plus, 70 members and team members were awarded a combined \$142,000 in scholarships through the Foundation.

On behalf of our Board of Directors, we are honored to serve the members of Arrowhead Credit Union. Thank you, 2023 was a remarkable year.

Thomas Potter
Chairman, Board of Directors



Message from Audit Committee Chair

The Audit Committee is a group of volunteers representing the Credit Union's members. Our role is to provide the membership with an independent appraisal of the safety and soundness of Arrowhead Credit Union's operations and activities.

The accounting firm of Turner, Warren, Hwang & Conrad assisted the Audit Committee in carrying out its responsibilities. Their December 31, 2023 independent audit report indicates the financial statements fairly represent the financial condition and operational results of the Credit Union.

Based on these reviews, it is our opinion that Arrowhead Credit Union is operating in a safe and sound manner, and it is compliant with applicable laws, rules and regulations.

James Hale
Chairperson, Audit Committee

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Summary of Consolidated Financial Statements

Statements of Financial Condition

Assets	2023	2022
Cash in Banks & Investments	\$1,120,200,261	\$1,363,898,691
Loans - Net of the Allowance for Credit Losses	1,224,048,409	984,738,511
Property & Equipment	22,156,686	23,392,244
Other Assets	51,598,548	46,271,438
Total Assets	\$2,418,003,904	\$2,418,300,884

Liabilities & Members' Equity	2023	2022
Members' Share Accounts	\$2,006,182,008	\$2,060,910,496
Other Liabilities	177,095,305	167,399,227
Total Liabilities	2,183,277,313	2,228,309,723
Members' Equity	234,726,591	189,991,161
Total Liabilities & Members' Equity	\$2,418,003,904	\$2,418,300,884

Statements of Income	2023	2022
Interest Income	\$80,771,155	\$50,601,011
Interest Expense	14,562,097	3,777,681
Net Interest Income	66,209,058	46,823,330
Provision for Credit Losses	8,704,225	2,195,000
Net Interest Income after Provision for Credit Losses	57,504,833	44,628,330
Non-Interest Income	39,540,029	51,594,074
Non-Interest Expense	88,057,447	73,777,198
Net Income	\$8,987,415	\$22,445,206

Turner, Warren, Hwang & Conrad Accountancy Corporation conducted the annual audit of the 2023 consolidated financial statements of the Credit Union. The consolidated financial statements above are condensed for readability and do not meet the full disclosure requirements of generally accepted accounting principles, and are not presented in their audited format. Full, audited copies of the consolidated financial statements are available at Arrowhead Credit Union's administrative office.

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